

Requirement for Beauty & Health Marketplace Application

Front Web

1. **Home Page:** Overview of the platform, featured Health & Beauty, testimonials, and easy navigation to other pages
2. **About Us Page:**

Platform mission, values, and benefits for users and Salon owners & Clinic Owners
3. **Salon Details Page:** Detailed salon information, services, prices, images.
4. **Clinic Details Page :** Detailed salon information, services, prices, images.
5. **Blog/Beauty Tips Page:** Beauty articles and tips to engage users.
6. **FAQs Page:** Quick answers to common platform-related questions.
7. **Pricing/Packages Page:** Details on packages and premium features for parlours.
8. **Contact Us Page:** Platform contact details and inquiry form.
9. **Others Page:** Privacy policy. Terms and condition, refund policy etc

Super Admin

The Admin Panel is the central dashboard where the platform's administrators can manage the entire ecosystem, ensuring smooth operations across users and vendors. Key functionalities include:

1. **User Management:** Manage user accounts, track booking history, and address support issues. Monitor user activities and handle disputes or complaints.
2. **Vendor/Salon Management (with KYC):** # Handle vendor registrations, verify KYC documents, and approve/reject vendor accounts. # Ensure vendors comply with platform standards.
3. **Service Management:** # Oversee the services offered by vendors, service categories, pricing, and availability.

Make updates or modifications as needed. Vendor Package/Commission Management.
4. **Set up and manage :** commission structures and vendor packages, admin will create. Different packages like silver, gold, diamond Batch/Tick, and set different commission structure.

Monitor vendor earnings and commissions deducted from their revenue.

Payment Management (from Users): Manage and process payments made by users for bookings.

Ensure secure transactions through integrated payment gateways.
5. **Payout Management (for Vendors):** # Handle vendor payouts for completed bookings, ensuring accuracy and timely disbursements.

6. Order Management: # Track and manage orders placed by users, ensuring that bookings are correctly processed and handled. #Monitor the status of each order, including booking confirmations, cancellations, and completions. This comprehensive admin panel allows for efficient oversight and management of the entire marketplace ecosystem. User-friendly platform where clients can discover and book salons/clinic for their beauty and grooming or health needs. The app's key features include.

Customer App

The User App will be a user-friendly platform where clients can discover and book salons/doctor for their beauty and grooming needs. The app's key features include:

Sign-Up/Sign-In:

Secure user registration and login using email, phone number, or social media accounts. Search Salons by Location/Service: #Users can search for salons or service name/clinic or doctor based on their current location, specific services required, or a particular salon/clinic.

Option to filter results by, service types, price.

Appointment Booking: # Users can browse available slots and book appointments with their preferred salon and service provider. # Option to choose specific service providers within a salon based on their past work or reviews.

Booking History: # View past appointments and re-book services quickly.

Track the status of upcoming bookings (confirmed, cancelled, etc.).

Rating and Review: # After receiving a service, users can rate their experience and leave a review for the salon or service provider

Clinic owner App

The clinic Owner App will serve as the primary tool for doctor managers/owners manage their business operations on the platform. The core features include:

Registration & Profile Management:

Clinic owners can register on the platform by filling in business details, contact information, location, and services offered. # Option to update their profile and service Information as needed.

Service Management: # Ability to create, edit, and manage a list of services offered, including pricing, time duration, and availability.

Booking Management: Option to categorize services for easy navigation

View, accept, and manage bookings in real time. Option to set custom availability times, holidays, and blackout dates. Notifications and alerts for new bookings, cancellations, and upcoming appointments.

Doctor Management: Clinic owners can create doctor's accounts, allowing doctor to log into the app and Doctor profile will be managed for multiple clinics. View bookings. The owner will have full control to manage staff schedules and availability, user will give review and ratings to the doctor, at the time of booking user can view all previous review and ratings.

Upload Work Images: # Ability to upload up to 10 pictures showcasing their work to promote services and

Parlour Owner App

The Parlour Owner App will serve as the primary tool for salon managers/owners manage their business operations on the platform. The core features include:

Registration & Profile Management:

#Parlour owners can register on the platform by filling in business details, contact information, location, and services offered. #Option to update their profile and service Information as needed.

Service Management: # Ability to create, edit, and manage a list of services offered, including pricing, time duration, and availability.

Booking Management: Option to categorize services for easy navigation (e.g., hair, nails, skincare, etc.)

View, accept, and manage bookings in real time. Option to set custom availability times, holidays, and blackout dates. Notifications and alerts for new bookings, cancellations, and upcoming appointments.

Staff Management: Parlour owners can create staff accounts, allowing staff to log in t the app and view bookings. The owner will have full control to manage staff schedules and availability, user will give review and ratings to the staff, at the time of booking user can view all previous review and ratings.

Upload Work Images: Ability to upload up to 10 pictures showcasing their work to promote services and attract new customers.

Reporting : Generate required reports related to sales, appointments, customer data, and performance metrics.

Financial reports, including earnings and commission details...

Web/Backend Technology: Node.js/ReactJs/MongoDB

App Technology: Kotlin (Android Only)

Hosting: Contabo.